

Housing in Jyväskylä

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Service 24/7

ENGLISH



Central Finland Student Housing Foundation

FAQ

Contact info

News

APPLICANTS

TENANTS

MOVING

EXCHANGE STUDENTS

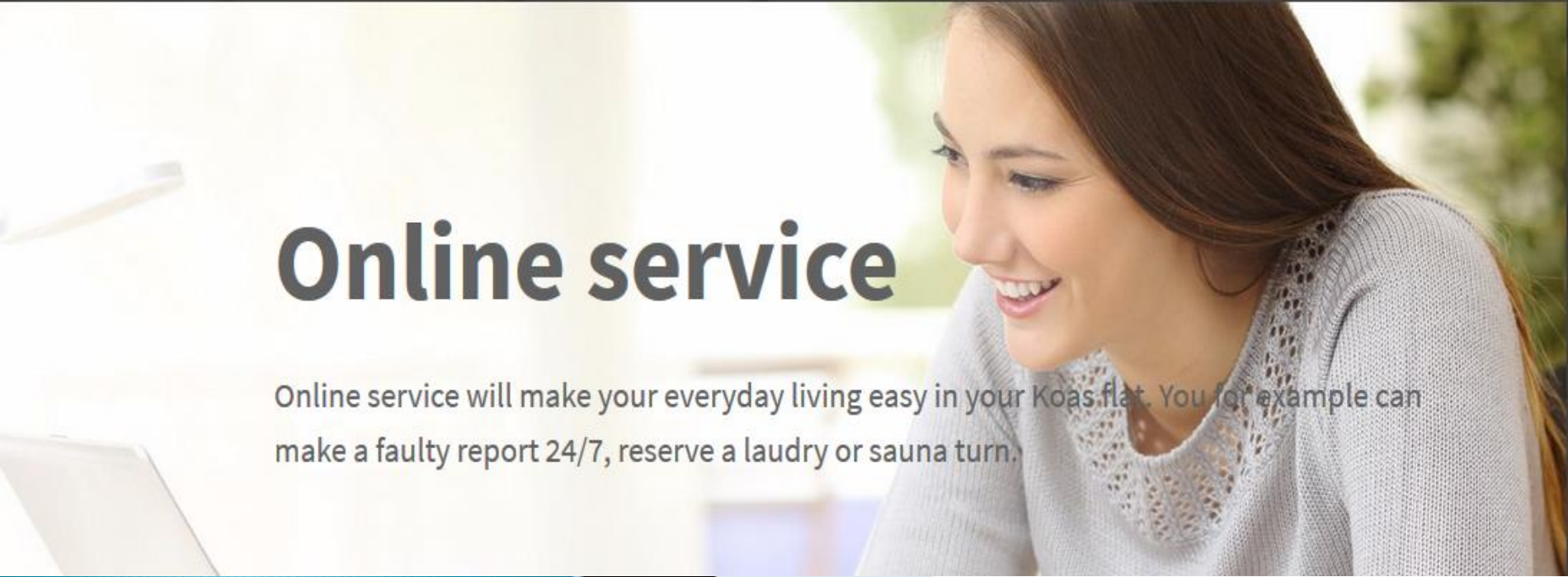
SEARCH



ONLINE SERVICE

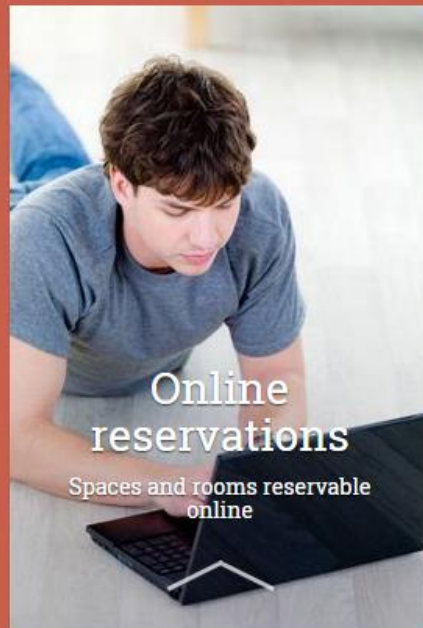
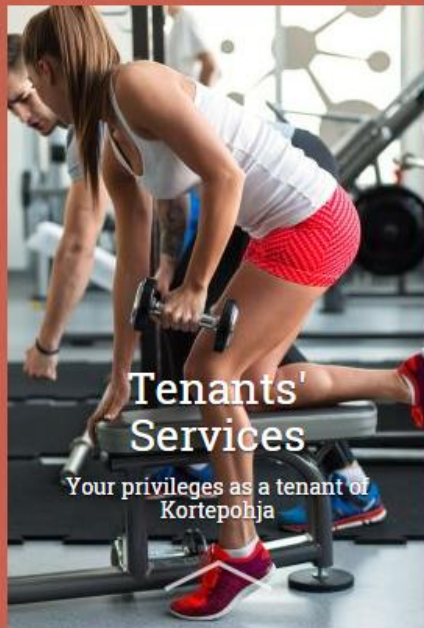
Online service

Online service will make your everyday living easy in your Koas flat. You for example can make a faulty report 24/7, reserve a laundry or sauna turn.



As a tenant of Kortepohja you are privileged

Living in the Kortepohja Student Village you are a part of the great community of university students of Jyväskylä. We take care to make sure, that you feel at home. Get to know the services and events in Kortepohja!



Koas tenancy agreement and rent

- Tenancy agreement has been confirmed with the deposit & rent payment. Signature is not required.
- For exchange students the lease is for **fixed period** and it is not possible to change the time of the lease.
- Leases until further notice (degree students) -> Written notice of moving **one calendar month** before departure
- Rent and furniture fee are paid once a month with reference number / payer info
- Apartment checklist online

Kortepohja tenancy agreement and rent

- Visit the housing office to sign the tenancy agreement
- For exchange students the lease is for **fixed period** and it is not possible to change the time of the lease.
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Internet in Kortepohja

Fast & reliable connection by Funet.

Access to all JYU student network services, JYKDOK, other databases and dictionaries.

Start by connecting your device to the wall socket (cable needed) and opening up the browser.

- Fill in the Kortepohja network registration form at <http://www.kortex.jyu.fi/rekisterointi/?lang=en>
- For multiple online devices / Wifi network you need a router. You can buy one from Multitronic (Gummeruksenkatu 6)
- Anything to ask? <http://it.kortepohja.fi>
- Misuse of the net (also improper settings that cause harm for other users) will lead to cut of the net.

Internet Koas

Net connection is provided by Telia Company

- Make the registration by filling the form at home or call to Telia
p. +358 200 11611
Mon– Fri 08–20 Sat 09–16.30
- For multiple online devices you need a router. You can buy one from Multitronic (Gummeruksenkatu 6)
- Remember to check the address of the room from the lease paper.
- In case of problems, contact Telia customer service p. +358 200 11611 **Mon– Fri 08–20 Sat 09–16.30**

Problems in your apartment

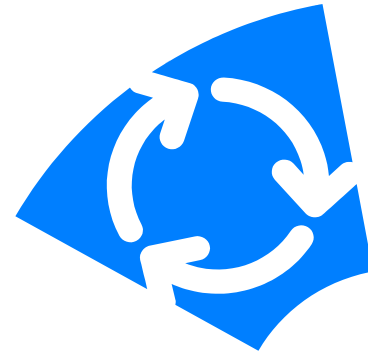


- KORTEPOHJA:
<https://www.kortepohja.fi/en/contacts/maintenance/>
- KOAS: www.koas.fi – Online Service
- DO NOT contact the accommodation services, DO contact the maintenance company!
- Smoke alarms: In each apartment, responsibility of the tenant to buy new batteries
- Contact the housing office immediately if you find any bugs etc. from your flat. (excluding silverfish)

Pay attention to Recycling

- Separate garbage containers for:

- paper
- glass
- metal
- organic waste
- cartons



- Find in the neighbourhood:

Batteries, electric appliances, plastic, textiles.

Please note

- No smoking inside the building
- Silence times!
- Garbage must be taken outside to containers
- Everybody is responsible for cleaning
- Home insurance!
- Thermostats adjust the radiators – room temperature is 21°C
 - do not cover radiators!

Laundry and sauna

- You can reserve laundry, saunatimes and parking places from KOAS booking web service / varaus.jyy.fi
- Common saunaturns and use of laundry are included to the rent.
- Kortepohja: General sauna turns are available every day free of charge. See kortepohja.fi for sauna times!

Questions?

- About your lease, tenancy agreement, rent, tenancy in general: the Accommodation Office
- About faults in your apartment: Online Janitor (KOAS), JYY-palvelut Maintenance (Kortepohja)
- About your Survival Kit: Kortepohja Village office / survival-kit@jyy.fi
- <https://www.koas.fi/en/tenants/tenant-commitees/>
- facebook.com/kortepohja