
University of Jyväskylä IT Services

**Introduction and advice for
international students**

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Contents of the presentation

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Web pages

JYU IT Services web page

<https://www.jyu.fi/itp/en>

JYU domain URL shortener

<http://r.jyu.fi/something>

User account ...

- with user name and password you can login to web services for student

<http://r.jyu.fi/3tV7>

3tV7

and jyu-student WLAN

<http://r.jyu.fi/hrXn>

hrXn

... user account

- user accounts are generated automatically
- they are given during the orientation week
- if you do not have the user account,
 - visit the service desk X 125
 - take an identity card with you (student card, passport, driving licence)

The signature part

- give back the signature part
- tutor can bring or send the signature parts to the Service Desk in Seminaarinmäki **X 125**
- a student can bring or send the signature part to the Service Desk **X 125**

...the signature part

**If the signature part is not
given back, the user account
is closed 28th February**

Password or passphrase

- good password or –phrase is long enough
- good password includes 10+ characters lowercase, UPPERCASE and numbers and some special characters can be used
- **different passwords in different services**; do not use university password in other online services
- do NOT allow anybody to use your user name + password, you are responsible
- change the password regularly

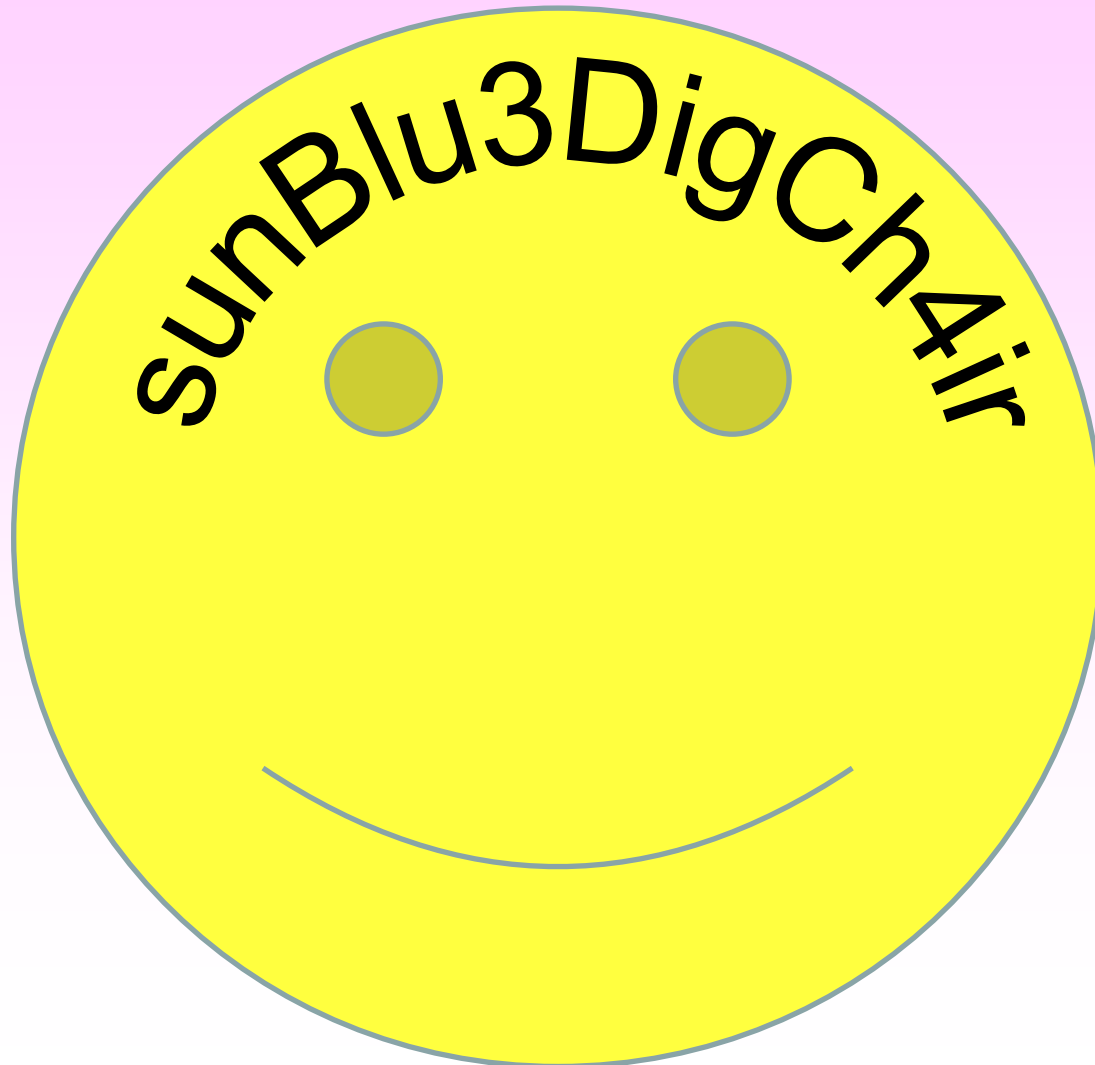
Good password or passphrase

- lowercase, UPPERCASE, numbers

sunBlu3DigCh4ir

- keep the password or passphrase only in your own mind

**Create long enough password/-phrase
and keep it only in your own mind**



Data security

- it is assumed you know the rules of use
<http://r.jyu.fi/4b6H> 4b6H
- use antivirus, firewall, and anti-malware
- be careful when opening e-mail and links
- backup your files on external HD, cloud services, memory stick, memory card etc.
- **remember to Log off**

BE AWARE!

PHISHING

- **IT Services NEVER ask your password via phone or e-mail – nor The Police of Finland**
- **Be careful when you choose links**
- **IT Services contact you by the phone only in the case your user account is hacked**

Printing and copying

- printing and copying are managed by the University Printing Service
<http://r.jyu.fi/cK2> cK2
- requires an active user account and printing quota
- free printing quota is given in January

... printing and copying

- worth 7 € free printing per semester
- 0,07 € per B&W page (VAT included)
- extra printing can be bought online

<https://payments.jyu.fi/>

r5L

or at University Printing Service at
Cygnaeuksenkatu 3, University Shop
Soppi, main library, and Campus libraries
Ylistö and MaA

Where to find a computer?

- **Main library**

computer class in the 1st floor and in the studying halls in the 2nd and 3rd floor

- **departments**

most of the departments have computer classes for their students

- **MaD & Agora**

Rules of Use

- priorities of use:
 - 1. Demos and lessons
 - 2. Exercise work
 - ... 10. Entertainment
- do not install your own programs
- people are working in the classes, please be quiet

Student email

ISAmail



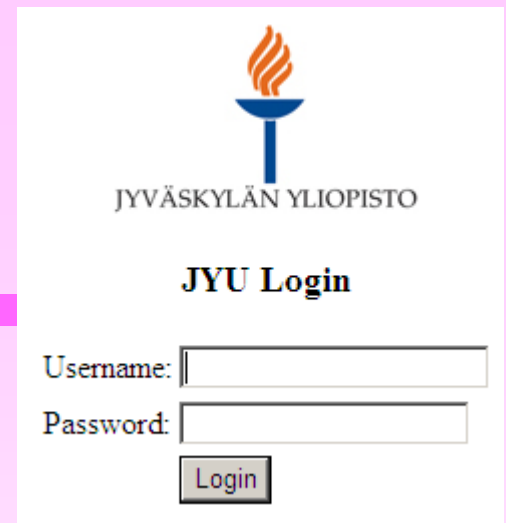
- Support in English

<http://r.jyu.fi/r5J>

r5J

- Before you can start using ISAmail, you need University of Jyväskylä user account and you need to confirm your email address.
- email address is based on your official name recorded on the study register

... ISA mail ...



The image shows a login form for JYU (Jyväskylän yliopisto). At the top is the university's logo, a blue torch with a flame, and the text "JYVÄSKYLÄN YLIOPISTO". Below the logo is the text "JYU Login". The form consists of two input fields: "Username:" and "Password:". Below the password field is a "Login" button.

- if you want use ISA mail, confirm the format `firstname.i.lastname` on the page <http://salasana.jyu.fi> **r5K**
- Login at <http://isamail.jyu.fi> **r5N**
- the system supports many languages

Mailing lists: Korppi and mailman

<https://korppi.jyu.fi>

bYT

and guide about Korppi mailing list

<http://r.jyu.fi/fbQ>

fbQ

<http://lists.jyu.fi/mailman/listinfo>

r5P

Mailing lists: fs-news

- **fs-news – Mailing list for international students of the University of Jyväskylä**
 - To subscribe or unsubscribe the list visit <http://lists.jyu.fi/mailman/listinfo/fs-news> r50
 - your password to the list will be mailed to you every month, **create different password** than in other JYU services
 - to send a mail to the list, send a normal e-mail to address fs-news@lists.jyu.fi
 - NOTE: do not send chain letters, appeals etc. to the list

Your own device in the University network - WLAN

- You can use only Wireless Connection
www.jyu.fi/itp/en/services/wlan hrXn
- Use jyu-student or eduroam
 - jyu-guest is allowed only for short-term visitors
- Where is signal? (in Finnish)
<http://r.jyu.fi/6yo7> 6yo7

Help with IT

- IT Services help you with computers and services at the university
- Very limited help with students' own computers
 - WiFi/WLAN
 - the software provided/sold by JYU

Statistics Advisory

- located (T 258 and T 259)
- helps you with questions concerning statistical programs (IBM SPSS Statistics), especially with choosing a method and interpreting results
- Advisory at building T 2nd floor is open Mon - Fri from noon to 2 p.m.

Service Desk

E-mail: helpdesk@jyu.fi
palvelupiste@jyu.fi

or support request form

<http://r.jyu.fi/per>

www.jyu.fi/itp/en/forms/tukipyynnot

per

Find help with:

- User accounts
- Program licenses

Service Desk

Seminaarinmäki X 125

open: Mon - Fri from 9 a.m. to 3 p.m.

tel: +358 14 260 3600

email: helpdesk@jyu.fi