
IT Services of the University of Jyväskylä

**Introduction to the computer services
available at the university**

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Contents of the Presentation

Short introduction

- the most important links

<https://www.jyu.fi/itp/en>

- user licence and data security
- printing
- e-mail
- mailing lists
- advice and support

User account ...

- with user name and password you can login to web services for student

<http://r.jyu.fi/3tV7>

jyu-student WLAN

<http://r.jyu.fi/hrXn>

... user account

- user accounts are generated automatically
- they are given during the orientation week
- if you do not have the user account,
 - visit the service desk X 125
 - take an identity card with you (student card, passport, driving licence)

The signature part

- give back the signature part
- tutor can bring or send the signature parts to the Service Desk in Seminaarinmäki **X 125**
- a student can bring or send the signature part to the Service Desk **X 125**

The signature part

If the signature part is not given back, the user account is closed 30th September due data security.

Password or passphrase

- good password or –phrase is long enough
- change the password regularly
- good password includes 10+ characters lowercase, UPPERCASE and numbers and some special characters can be used
- **different passwords in different services**; do not use university password in yahoo, hotmail, gmail etc.
- do NOT allow anybody to use your user name + password, you are responsible

Good password or passphrase

- complicated

bl4ckTreeReadsm00n

- keep the password or passphrase only in your own mind

**Create long enough password/-phrase
and keep it only in your own mind**



Data security

- general information of data security
<http://r.jyu.fi/396W>
- it is assumed you know the rules of use
<http://r.jyu.fi/4b6H>
- antivirus, firewall, and anti-spyware
- be careful when opening e-mail and links
- backup your files on external HD, cloud services, memory stick, memory card etc.
- **remember to Log off**

BE AWARE!

PHISHING

- **IT Services NEVER ask your password via phone or e-mail – nor The Police of Finland**
- **Be careful when you choose links**
- **IT Services contact you by the phone only in the case your user account is hacked**

Printing and copying

- printing and copying are managed by the university press
<http://r.jyu.fi/cK2>
- requires an active user account and printing quota
- free printing quota is given in September

... printing and copying

- 100 pages free printing per semester
- after that 0,07 € per B&W page (VAT included)
- extra pages can be bought online <https://payments.jyu.fi/> or at University printing house Cygnaeuksenkatu, University Shop Soppi, main library, and Campus libraries Ylistö and MaA

Where to find a computer?

- **MaD & Agora**

- **Main library**

computer class in the 1st floor and in the studying halls in the 2nd and 3rd floor

- **departments**

most of the departments have computer classes for their students

Rules of Use

- priorities of use:
 - 1. Demos and lessons
 - 2. Exercise work
 - ... 10. Entertainment
- do not install your own programs, change settings etc.!
- people are working in the classes, please be quiet
- use common sense in deciding whether an action is allowed or not

Isa mail...



- email-services at the university, Isa mail googletuki.jyu.fi/support-in-english
- Before you can start using Isa mail, you need an account for University of Jyväskylä and you need to confirm your email address.
- Email address is based on your official name recorded on the study register

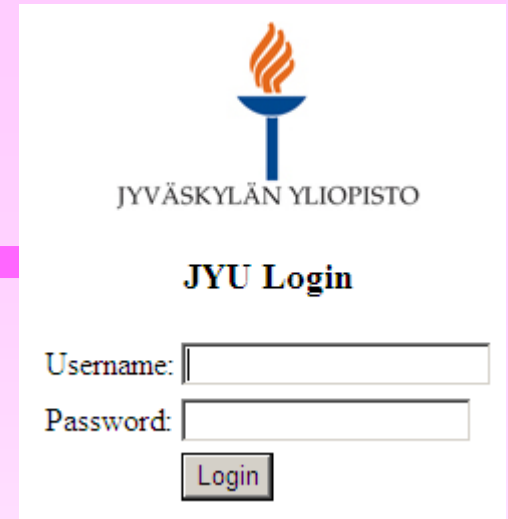
... Isa mail ...

- if you want use Isa mail, confirm the format `firstname.x.lastname` on the page <http://salasana.jyu.fi>
- 1 first name: Alex Smith
 - alex.a.smith@student.jyu.fi
- 2 first names: Anna Maria Berger
 - anna.m.berger@student.jyu.fi
- 3 first names: John Alex Mike Brown
 - john.a.m.brown@student.jyu.fi

... Isa mail ...

- 2 or 3 last names
- Maria Ruiz Perez
 - maria.m.ruiz-perez@student.jyu.fi
- Maria Ruiz-Perez
 - maria.m.ruiz-perez@student.jyu.fi
- Maria Saari-Ruiz Perez
 - maria.m.saari-ruiz-perez@student.jyu.fi

...Isa mail



The image shows a login form for JYU (Jyväskylän yliopisto). At the top is the university's logo, a blue torch with a flame, and the text "JYVÄSKYLÄN YLIOPISTO". Below this is the heading "JYU Login". The form contains two input fields: "Username:" and "Password:". Below the password field is a "Login" button.

- can be found at the address:
<http://isamail.jyu.fi>
- the system supports many languages

E-mail news group

- **fs-news – Mailing list for international students of the University of Jyväskylä**
 - To subscribe or unsubscribe the list visit <http://lists.jyu.fi/mailman/listinfo/fs-news>
 - your password to the list will be mailed to you every month, **create different password** than in other JYU services
 - to send a mail to the list, send a normal e-mail to address fs-news@lists.jyu.fi
 - NOTE: The list has over 800 members; do not send chain letters, appeals etc. to the list

E-mail news group

- **User documentation**

<http://list.org/docs.html>

<http://list.org/users.html>

- **GNU Mailman - List Member Manual**

<http://list.org/mailman-member.pdf>

Remote Access to Uni's Network ...

<https://www.jyu.fi/itp/en/> > GUIDES >
Networks and remote connections

- All student apartments in Kortepohja Student Village are in Uni's network

! Central Finland Student Housing Foundation (KOAS) network connection no longer in Uni's network

Student housing Internet connection

- Kortepohja

www.kortex.jyu.fi/en/

www.kortex.jyu.fi/en/other/admin.shtml

<http://kortepohja.fi/en/tenant/tenant-services/funet-broadband/funet-startup-guide/>

- KOAS

<https://www.koas.fi/en/tenants/internet-connection/>

https://www.koas.fi/application/files/6915/0053/5617/Aktivoi_nettsi_KOAS_2017.pdf

Your notebook in the University network - WLAN

- You can use only Wireless Connection
www.jyu.fi/itp/en/services/wlan
- Use jyu-student or Eduroam
 - jyu-guest is allowed only for short-term visitors
- Where is signal? (in Finnish)
www.jyu.fi/itp/en/services/wlan

Help with IT

- IT Services help you with computers and services at the university
- Very limited help with students' own computers
 - WiFi/WLAN
 - the software provided/sold by JYU

Statistics Advisory

- located (T 258 and T 259)
- helps you with questions concerning statistical programs (SPSS), especially with choosing a method and interpreting results
- Advisory at building T 2nd floor is open Mon - Fri from noon to 2 p.m.

Service Desk

E-mail: helpdesk@jyu.fi
palvelupiste@jyu.fi

or support request form

<http://r.jyu.fi/per>

www.jyu.fi/itp/en/forms/tukipyynnot

Find help with:

- User accounts
- Program licenses

Service Desk

Seminaarinmäki X 125

Open: Mon - Fri from 9 a.m. to 3 p.m.

Tel: +358 14 260 3600